CSTI California Specialized Training Institute

2008 Course Catalog

www.oes.ca.gov

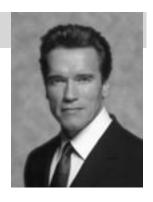
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Governor's Office of Emergency Services (OES)

Arnold Schwarzenegger, Governor State of California

Henry R. Renteria, Director Governor's Office of Emergency Services

A Word from the Governor on All Hazards Training



Fires, floods, earthquakes and other disasters are reminders of the need for effective disaster preparedness and management strategies for our State. The Office of Emergency Services (OES) and the California Specialized Training Institute (CSTI) serve as a critical component in providing emergency training programs to professionals who strive to protect and rescue Californians in harm.

The emergency training received has proven to be a vital part of every emergency professional's career, preparing them to effectively respond to any challenge. OES and CSTI have enabled our disaster team to earn its reputation as the best prepared in the nation. I commend them for providing such valuable opportunities to equip our emergency managers and personnel with the skills and knowledge necessary to respond swiftly and successfully to any emergency.

This guide illustrates the commitment to keep our emergency professionals skilled, certified, and current on life-saving techniques. I encourage you to take advantage of the exceptional training opportunities offered in this catalog.

Sincerely,

Arnold Schwarzenegger Governor

State of California

The Governor's Office of Emergency Services

Under the authority of the Emergency Services Act and other legislation, the Governor's Office of Emergency Services (OES) coordinates the overall state agency response to major disasters in support of local government. The office is responsible for assuring the State's readiness to respond to and recover from emergencies that threaten lives, property, and the environment.

As the State's Training and Exercise officers it is our responsibility to ensure all levels of government and public safety personnel are prepared for any disaster anywhere within our state. This catalog describes the wide array of courses offered by our Training Branch CSTI.

Anticipating the need for standardization and technology in our field, OES/CSTI now offers certifications in Emergency Management, Homeland Security, Hazardous Materials and Crisis Communications. The statewide credentialing program ensures trained personnel will respond whenever disaster strikes.

I was appointed this year by Henry Renteria, Director of OES, to lead the Training Branch. My background includes ten years with the Agency, first as an Emergency Services Coordinator and then as an Instructor/Coordinator. My most recent experience as the State Agency Trainer and Exercise Officer have prepared me for the challenges ahead. I look forward to making California the best prepared state in the nation through our training and exercise program. Please contact us for cost effective solutions to your training and exercise needs.

Curry Mayer
Training Branch Chief
Governor's Office of Emergency Services

History of CSTI

Thirty seven years ago, the California Specialized Training Institute (CSTI) began as a state military training organization that focused on managing civil disorder. CSTI has been a valued component of the OES Training and Exercise Program since 1985. CSTI's curriculum continues to keep pace with the growing sphere of public safety knowledge and technology. Since CSTI's inception, enrollment and the Institute's reputation have steadily increased, attracting participants from not only the United States, but worldwide.

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Certificate and Credentialing Programs

Anticipating the need for degree programs, standardized training and academic credits in the fields of Emergency Management, Hazardous Materials, Terrorism/ Homeland Security and Crisis Communications OES/CSTI now offers the Specialist Certificate Program. This Program includes the development of a statewide database of credentialed professionals ready to respond to any disaster.

OES/CSTI maintains several curriculum advisory groups to ensure curriculum is current and in compliance with state and federal standards including SEMS/NIMS, Peace Officer Standards and Training (POST) National Fire Protection Association (NFPA), and Occupational Safety and Health Administration (OSHA).

The State Training Officer and the State Exercise Officer serve as California's principle training and exercise liaisons to the Federal Department of Homeland Security and FEMA. Several OES/CSTI courses meet requirements for FEMA's Professional Development Series and Advanced Professional Series thus allowing dual certification at the state and federal level.

OES/CSTI staff are currently working with the California State University system to jointly offer selected courses that will provide academic units applicable to degree programs. Some courses also provide continuing education credits for health and medical professionals.

To further enhance the State's effort to prepare and respond in time of disaster the Governor's Office of Emergency Services (OES) has embarked on a credentialing program for key SEMS/NIMS Emergency Response positions. This effort has been coordinated with local and state government, private industry, non-profits, and tribal entities.

This voluntary system will provide timely identification of key personnel in time of need leading to a more effective response. It includes common emergency response competencies for key ICS positions from the field to the state level, common typing for Mutual Aid and NIMS Credentialing Compliance.

For detailed information, certification criteria and applications visit the CSTI Website at www.csti.ca.gov.

IMPORTANT NOTICE:

Please allow extra time to enter Camp San Luis Obispo (CSLO). CSLO is a California National Guard facility, subject to the Department of Defense security requirements including random vehicle searches inbound and outbound. A photo ID, current vehicle registration and proof of insurance are required to gain access to the camp.

CSTI Administration Quick Contact

Online Regis	tration and Applications	www.csti.ca.gov
Admin Fax	(805) 544-7103	
Grants	(805) 549-3531	jeanine.gentis@oes.ca.gov
Tuition	(805) 549-3599	christine.low@oes.ca.gov
Meals	(805) 549-3531	jeanine.gentis@oes.ca.gov
Gen Info	(805) 549-3535	cstiinfo@oes.ca.gov
Emergency N	/lgmt Registrar (805) 549-3536	kayla.mikel@oes.ca.gov
Criminal Just	ice Registrar (805) 549-3190	kelly.gargano@oes.ca.gov
HazMat Regi	strar	
	(805) 549-3344 (805) 549-3203	CSTI.hazmat@oes.ca.gov

Admission Policy

While applications are accepted up to two weeks prior to the course start date, space may be limited and courses often fill 90-120 days in advance. Therefore, we recommend submitting your application as soon as possible to ensure enrollment.

Tuition Policy

Tuition payment is due no later than two weeks prior to the start of a course. Late registration will be considered on a case-by-case basis, depending on space availability. CSTI accepts checks, money orders and

credit cards (VISA, MasterCard, and American Express). Purchase orders will not be accepted. Make checks payable to The State of California Office of Emergency Services. Payments may be mailed to: Office of Emergency Services, P.O. Box 8123, San Luis Obispo, CA 93403-8123. Clearly identify student name and class for which payment is being made. When changing enrollment date from one fiscal year (July) to another, tuition rate is subject to change. For further tuition information, please contact CSTI Administration Office at 805-549-3599.

Refund Policy

Tuition is fully refundable for enrollments cancelled at least 30 days before the class start date. For enrollments cancelled within 30 days of the class start date, a \$40 processing fee will be retained. Full tuition may be charged for failure to cancel enrollment (refunds will be determined on a case-by-case basis). Full tuition credit is allowed for substitutions.

Meals

To provide the best learning environment and adhere to a structured training schedule, a caterer will provide morning snacks, daily beverage service and lunches. Payment of meal fees must be made separately from the CSTI tuition payment. Meal fees vary depending on the length of a course and will be detailed in registration packets. For special dietary needs or questions contact the Catering Coordinator at (805) 549-3531 or Jeanine.Gentis@oes.ca.gov.

Attendance Policy

Programs are scheduled to present the maximum amount of information in the shortest possible time. It is important that participants attend the entire program for which they are enrolled. The amount of class time required to obtain credit for completion is specific to each course.

Application and Registration Procedures

Please submit a separate application for each enrollee. Applications are available on our website (www.csti.ca.gov), or call 805-549-3535. Photocopied applications are acceptable. Send completed applications (cont)

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directly to Office of Emergency Services, P.O. Box 8123, San Luis Obispo, CA 93403-8123. All applications must be approved and signed by immediate supervisor or Training Officer prior to being accepted. Information packets will be mailed to enrollees approximately 4-6 weeks prior to the class start date. CSTI reserves the right to determine final eligibility for attendance. CSTI does not discriminate on the basis of race, gender, sexual orientation, religion, age, disability, or national or ethnic origin.

CSTI has online registration for your convenience at www.csti.ca.gov. Applicants will be contacted as soon as possible to confirm details.

Accreditation

Several CSTI courses are accredited through the University of California, Santa Barbara, (UCSB) Extended Education. Those wishing to apply for units of Extension credit may do so during the class week. An additional fee will be assessed for college credit by UCSB. Please check with the course Registrar to determine if credit is available for the particular class for which you want to apply.

Expenses/Reimbursements/Grants

The California Commission on Peace Officer Standards and Training (POST) has certified many CSTI courses. Please see specific course or contact the course Registrar for additional information. Participants seeking POST Continuing Professional Training points or reimbursement are to bring a completed Training Reimbursement Request Form to class registration. Military personnel, including Reserve Forces, may be eligible to claim reimbursement for travel and per diem from their units. Orders should state, "Government quarters and mess are not available." Grant funds may be available to attend approved programs. For information on specific types of funding and eligible courses, contact the CSTI Grant Coordinator.

Transportation and Lodging

CSTI is located at Camp San Luis Obispo, on Highway 1, midway between the cities of Morro Bay and San Luis Obispo. Those arriving

by commercial air, bus, or train are advised to rent cars since bus transportation to and from CSTI is infrequent. Participants wishing to rent cars may call Avis, Hertz, Budget, or Enterprise. Amtrak, Greyhound Bus Lines, and several airlines also serve San Luis Obispo. Taxis and a courtesy bus to local hotels are available. CSTI blocks rooms at local hotels for many of our classes; information on specific hotels will be included in registration materials. Hotel reservations and payments are the participants' responsibility.

Course Materials

Each participant will receive a reference packet that contains supplementary course material. As a matter of policy CSTI does not sell material produced by faculty and staff. For the material to be of maximum benefit, it is necessary to attend the course.

Cancellation Policy

CSTI reserves the right to cancel any program. Should this occur, every effort will be made to reschedule the course. All applicants will be notified promptly of any rescheduled or cancelled courses.

Attire Policy

Casual attire is recommended. While lightweight clothing during summer months is acceptable (i.e., walking shorts and polo shirts) cutoffs, tank tops, etc., are not. A sweater or light jacket is also recommended as weather and classroom temperatures may vary throughout the day. Participants in response-oriented Hazardous Materials courses or the Officer Safety and Field Tactics course are required to bring foul-weather gear.

Animal Policy

To maintain a professional atmosphere, to avoid disturbing or distracting other participants, and as a courtesy to individuals with allergies or asthma, please do not bring pets to class. State and Camp San Luis Obispo policy does not apply to animals trained or in training for use in law enforcement or as service animals used to assist physically impaired persons, provided that such animals remain under the responsible person's immediate control at all times.

Community Based Emergency Management

For more information please call (805) 549-3536.

Emergency Planning and Special Needs Populations G197 2-day/16-hr. course

This course is designed for people who are responsible for emergency planning or care of special needs groups with the skills and knowledge they will need to prepare for, respond to and recover from emergency situations.

Upon completing this course, the participant will be able to:

- Define Special Needs Populations at the Local Level
- Identify Appropriate Resources to Plan for Special Needs Populations
- Identify Capabilities and Limitations of the Special Needs Network
- Define Key Terms Related to Special Needs Planning
- Describe the Special Needs Considerations in all Phases of Comprehensive Emergency Management
- Identify the Relationship Between Special Needs Planning and the Community Emergency Operations Plan
- · Identify Basic Components of a Special Needs Plan

The target audience for this course is very broad and includes, but is not limited to: Emergency managers and senior first-response personnel and human services organization personnel (e.g., home-based care agencies, hospitals).

Community Based Emergency Management

For more information please call (805) 549-3536.

Multi-Hazard Emergency Planning for Schools G362 2-day/16-hr. course

This course is designed to help participants recognize the need to plan for all types of disasters. Since planning is a process, planning is included in every unit and activity.

Participants completing the course will be able to explain the importance of a school safety program to others and to lead individuals in their schools and community through the process of developing an effective multi-hazard program.

Emergency Management/Homeland Security for Business and Industry

5-day/40-hr. course

The course is designed to bridge the gap between the business and industry community and the public sector. It is a step-by-step approach to mitigation, preparedness, response, and recovery planning for private industry.

Topics to be included are:

- · The Planning Process
- Basic Emergency Management Considerations
- · Risk Analysis for Business
- · Business Continuity, Resumption, and Recovery
- Working with Emergency Management in Government

For more information please call (805) 549-3536.

Crisis Communications and the Media, First Level

4 1/2-day/40-hr. course POST-Certified, Plan III

This course is designed for anyone who will be working with the media in times of crisis. This is the first in a three part series. The program emphasizes the importance of developing a PIO team, communications skills, teamwork, and leadership. Participants engage in public speaking exercises and media interview sessions. Classroom and breakout sessions are information intensive and are designed to help participants apply principles and techniques taught in the discussions. Participants will meet representatives from agencies involved in a crisis of major proportions. Includes certification in "Basic Public Information Officer" G290.

Topics discussed include:

- · Meeting the Media's Needs
- Interview Laboratories
- The Information Process
- PIO Team Training
- · Public Speaking
- · Communicator in Crisis
- Legal Aspects
- News Releases

For more information please call (805) 549-3536.

Crisis Communications and the Media, Second Level

4 1/2-day/28-hr. course POST-Certified, Plan III

Prerequisite: CCM, First Level or approval of the Course Manager

The Second Level course features a smaller class size and an emphasis on more in-depth training in advanced sessions. The course seeks to draw on the participants' experience in a variety of settings.

Key discussions focus on the following areas:

- · Advanced Media Relations
- · Handling Hostile Groups
- Using the Internet
- · Legal Updates
- Interview Laboratories
- · Joint Information Centers

For more information please call (805) 549-3536.

Crisis Communications and the Media, Third Level

4 1/2-day/30-hr. course

Prerequisite: CCM, Second Level or approval of the Course Manager

Third Level sessions feature a great deal of discussion drawing on the knowledge and experience of the participants. Breakout sessions requiring real solutions to a variety of scenarios are mixed with lecture and discussion.

Discussion topics include:

- · Enhanced Presentation Skills
- Strategy Sessions
- Leadership
- Credibility
- The Political Influence

For more information please call (805) 549-3536.

Public Safety Dispatcher in Emergency Management

2 1/2-day/20-hr. course POST-Certified, Plan III

The Public Safety Dispatcher course is a very comprehensive two and one-half day seminar/workshop designed to help participants perform their critical jobs during crises. Eligible participants include dispatchers and supervisors, disaster managers, and emergency services coordinators. Classroom sessions feature in-depth lecture, review of actual emergencies, and participant discussion.

The following key topics are addressed:

- Dispatchers and SEMS
- · Law/Fire Emergencies
- · Dispatchers and the Media
- Hostage/Suicide Calls
- Psychological Issues
- Dispatchers in the EOC

For more information please call (805) 549-3536.

Earthquake: An Introduction to Emergency Management in California

4 1/2-day/40-hr. course POST-Certified, Plan II

CSTI's Earthquake course is the core course in the emergency management curriculum. This training program introduces participants to key emergency management principles and practices using a complex natural disaster: Earthquake. Participants will be involved in a progressive series of exercises culminating in a realistic earthquake simulation as a member of an emergency management team. Individual enrollments are welcome. However, when possible, participants are encouraged to enroll as a team from a jurisdiction: comprised of their Chief Executive Officer, department heads, operations officers, emergency planners, and others with essential emergency management responsibilities. The importance of a comprehensive set of strategies is stressed. Those strategies include initial disaster response and options to mitigate the impact of disasters before they happen and to strengthen preparations for prompt, effective restoration during recovery.

Key topics covered are:

- · Seismological and Geological Considerations
- Standard Emergency Management System (SEMS)
- First Responder Issues
- Action Planning
- · Behavioral Considerations
- Information Technologies for Earthquakes
- Mutual Aid
- Disaster Automation
- Emergency Public Information
- · EOC Organization and Functions
- Emergency Management Exercising
- Damage Assessment
- Volunteer Services

For more information please call (805) 549-3536.

Disaster Recovery

4 1/2-day/40-hr. course Recommended prerequisite: Earthquake POST-Certified. Plan III

This course provides background in disaster recovery with focus on the physical, economic, and social activity involved. Particular focus is given to an individual's role in the recovery process. Specially designed, practical application exercises provide tools and insight essential to developing strategies for recovery.

The following key course topics are addressed:

- · Identifying Short-, Mid-, and Long-range Recovery Issues
- The Benefits of a Multi-Disciplinary Approach
- Design and Implementation of a Strategic Plan
- Successful Recovery Approaches and Procedures

For more information please call (805) 549-3536.

Emergency Operations Center (EOC): Design and Function

4 1/2-day/36-hr. course

Recommended Prerequisite: Earthquake or Disaster Planning

POST-Certified, Plan III

In any Emergency Operations Center (EOC), the main goal is to disseminate information quickly and accurately so resources get to where they are most needed. It takes a well-organized team of emergency coordinators to operate effectively. The goal of this course is to help local jurisdictions, special districts or industry improve their centralized management. Participants will learn to manage information, use decision-making processes, resource applications, and logistical support in preparing for and responding to disasters.

As part of this course, participants will strengthen their understanding of the following objectives offered through EOC training:

- · EOC Design and Purpose
- · Staffing Roles
- · Supporting Requirements
- EOC Functions
- Designing and Managing an EOC consistent with the Standardized Emergency Management System (SEMS)

Small group workshop activities are used to reinforce and develop skills in EOC design and function. In addition, participants will compare the operations of a variety of EOCs throughout California presented as examples. This course also includes an exercise that simulates the activation of an EOC during the onset of a major disaster, and the actions necessary to make that activation successful.

For more information please call (805) 549-3536.

Emergency Operations Center (EOC): Planning/Intelligence

2-day/16-hr. course

This training program will discuss the different functions performed by the Planning/Intelligence Section, including:

- Situation Analysis
- Documentation
- · Advance Planning
- Demobilization
- Technical Specialists

The course will focus on developing personnel for the various units and how tasks will be performed. There will be an emphasis on the Situation Analysis Unit and how to generate, manage and distribute information and create intelligence from the data, and on the EOC Action Plan and Action Planning process.

For more information please call (805) 549-3536.

Managing Sustained Operations

4 1/2-day/36-hr. course Recommended Prerequisite: Earthquake or Disaster Planning POST-Certified, Plan III

Effectively managing ongoing response efforts to any disaster is essential. This course is intended to assist jurisdictions in planning for and managing an extended response to a disaster. Techniques for managing sustained operations within the SEMS process are presented. The information gathering process, the development of intelligence, the Action Plan and Action Planning Process as key tools in managing extended operations are emphasized.

Throughout the course, the following topics will be discussed:

- · Applying the SEMS Process to Sustained Operations
- The Role of State OES in Sustained Operations
- · Psychological/Physical Impact on Staff
- · Managing Donated Goods and Services
- · Resource Management
- Demobilization
- The EOC Environment
- Long-Term Resource Support
- The Action Planning Process
- Media and VIP Considerations
- Recovery Issues
- Sustained Operations from the Operations Area
- · Regional Support to Local Jurisdictions
- Finance/Administration Considerations

For more information please call (805) 549-3536.

The Emergency Operations Training Program (EOTP) is a comprehensive course with three major components. This program begins with an overview of emergency management principles and responsibilities, delves into EOC positions, processes, and functions, and demonstrates the use of complex REOC/SOC principles, coordination, procedures, and roles. The Basic Course includes the SEMS/NIMS/ICS combined course. This combined course meets the objectives of the SEMS Introductory course, the NIMS Awareness course (IS700), and ICS 100 and 200. All three components are beneficial for anyone assigned to an emergency operations center at any level of government. It includes workshop activities that allow participants to practice their new skills.

The modular format is suited to customizing the courses for your jurisdiction's particular needs.

Basic Emergency Operations

2-day/16-hr. course

Basic Module Topics:

OES Mission and Principles of Emergency Management Emergency Services Act and the California Emergency Plan

Continuity of Government Operations

SEMS Refresher/ICS 100

National Incident Management System (NIMS)

National Response Plan (NRP)

Master Mutual Aid - Emergency Management Mutual Aid (EMMA)

Master Mutual Aid - Fire and Rescue

Master Mutual Aid - Law Enforcement and Coroner

SEMS EOC, SEMS vs. NIMS, NRP

Intermediate Emergency Operations

3-day/24-hr. course

Intermediate Module Topics:

Position Responsibilities for Each of the SEMS Sections

Notifications Processes

Check-In Process

Position Check Lists

Message Tracking

SEMS Reports

Action Planning

Advance Planning

After Action Report

Corrective Action Plan

Interagency Coordination

Communication

Resource Ordering/Tracking

Proclamation/Declaration Process

Sustained Operations

Demobilization and Transition to Recovery

Advanced Emergency Operations

3-day/24-hr. course

Advanced Module Topics:

Activation and Check-in Process

Using RIMS in a REOC or SOC

EOC Briefing Role Play

Situation Report

Writing Objectives

Action Planning Meetings

Coordination of Resources

Planning Cycles

Branch and Unit Reports

Section Meetings

Advance Planning

Demobilization Process

For more information please call (805) 549-3536.

Disaster Medical Operations

4-day/32-hr. course

Disaster Medical Operations poses questions that must be addressed in preparing for catastrophic medical incidents. Discussions focus on critical issues essential to response operations, challenging many common assumptions. This course is vitally important for disaster EMS responders and public health planners and care providers who require an orientation to the impact of disasters on our medical systems.

The following key topics are addressed:

- Understanding the Disaster Medical Problem
- · Disaster Coroner Operations
- Medical Command Systems
- The Federal Response
- · Legal Issues in Medical Disasters
- Emergency Public Information
- EMS Problems in Triage and Austere Medical Protocols
- · Disaster Implications for Medical Facilities
- · Setting Priorities in a Mass Casualty Environment

Emphasis is placed on applications of the Standardized Emergency Management System (SEMS) to disaster medical response planning issues.

For more information please call (805) 549-3344.

Hazardous Materials Incident Commander

4 1/2-day/36-hr. course POST-Certified, Plan III

This course provides the tools needed to assume control of an emergency response to a hazardous materials incident. It focuses on legal and practical requirements to safely and competently manage a hazardous materials incident. Instructional methods include class activities, case studies, and tabletop exercises with emphasis on handson decision making.

Completing this course exceeds the training requirements of state and federal OSHA HAZWOPER regulations. These regulations require many government agencies and private companies to train certain employees to manage an emergency response to a release or potential release of hazardous material.

Course topics include:

- · Incident Command System
- · Recognition of Hazardous Materials
- · Hazard Assessment
- Selection of Chemical Protective Equipment and Protective Actions
- Agency Coordination
- · Plans and Regulations
- Managing the Media
- · Working with an Emergency Operations Center

For more information please call (805) 549-3536.

Damage Assessment and Recovery

2-day/16-hr. course

This course shows participants how to organize and deploy resources following a disaster to quickly get an assessment of what has happened. The stages in the recovery process, from inspection to making financial claims, are explained by experts.

The following topics are covered:

- Standardized Emergency Management System (SEMS) and Recovery Planning
- · Getting Organized for Post-Disaster Inspection
- Public Assistance Claims Process
- Structural Damage Assessment Techniques
- · Assessment Management (ATC-20)
- · Lessons from California Disasters
- · Damage Assessment Exercise

This course is strongly recommended for building officials and building inspection managers, finance staff and recovery coordinators from cities, counties, schools, industry and special districts.

For more information please call (805) 549-3536.

Flood Management

4-day/32-hr. course

CSTI's Flood Management course presents participants with an overview of the many facets of flood disasters; hazard identification, planning and preparedness, mitigation, response, and recovery. This comprehensive overview of flood disasters will enhance general understanding of the flood phenomenon, enabling better preparation for the next inevitable event.

In recent years, Californians were confronted with the largest and most extensive flood disaster in California State history. In 1997, rivers from the Oregon border to the southern Sierra reached flood stages with some rivers exceeding channel capacities by as much as seven times their normal capacities. The cost to restore and rehabilitate flood-damaged properties neared \$2 billion. California is vulnerable to major floods and planning is essential. Don't be caught unprepared.

For more information please call (805) 549-3536.

Winter Storms

Winter Wise - Preparing for Winter Storms (under redevelopment) 3-day/24-hr. course

Winter storms in California can be deadly. They cause floods, high coastal surf, mudslides, snowstorms, and avalanches. These may also result in loss of utilities, interrupted communications systems, and impassable roadways.

Governmental and non-governmental agencies must be prepared for these types of incidents. This class will give your organization tips on how to prepare for a safe winter.

CSTI and the Governor's Office of Emergency Services want you to be aware of the dangers of winter storms and to be corporately and individually prepared to cope.

This course focuses on:

- · The Meteorology of Winter
- Historic Winter Storm Related Problems
- The Winter Storm Emergency Operations Plan Annex
- · Case Studies of Recent Winter Storm Events
- · Individual Preparedness: Home, Work, and Office
- Winter Storm Workshop and Exercises

For more information please call (805) 549-3536.

Multi-Agency Coordination System (IS701)

2-day/16-hr. course

This is a classroom version of the EMI Independent Study course and will describe to participants the components of a multi-agency coordination system and establish relationships between all elements of the system. The course includes a table top exercise and final examination. A multi-agency coordination system is a combination of facilities, equipment, personnel, procedures, and communications integrated into a common system with responsibility for coordinating and supporting domestic incident management activities. The primary functions of multi-agency coordination systems are to support incident management policies and priorities, facilitate logistics support and resource tracking, inform resource allocation decisions using incident management priorities, coordinate incident management related information, and coordinate interagency and intergovernmental issues regarding incident management policies, priorities, and strategies. The target audience will include: federal, state, local and tribal emergency managers; first responders to include incident commanders from all emergency management disciplines; private industry personnel responsible for coordination activities during a disaster; and Voluntary Organizations Active in Disaster (VOAD) personnel.

This course does not replace or complete the training requirements for the Multi-Agency Coordination System as described and utilized by FIRESCOPE and CICCS.

Disaster Planning and Mitigation

For more information please call (805) 549-3536.

Continuity of Operations/Continuity of Government (COOP/COG)

Continuity of Operations and Continuity of Government Plan documents serve as the overarching strategy, policies, and procedures for the continuity of operations should a disaster strike. The Governor's Office of Emergency Services (OES) serves as the lead state agency for preparedness for the State of California. OES has developed two progressive workshops to assist State agencies in the development of their COOP/COG Plans.

1) Program Development & Data Collection Process

2-day/16-hr. course

This workshop addresses:

- · SEMS/NIMS compliance
- · Project and Program Management
- · Identification of Essential Functions
- · Risk Analysis and Vulnerability Assessment

2) Construction and Implementation

2-day/16-hr. course

This workshop addresses

- · Resumption Strategies
- Plan Activation
- · Plan Concept of Operations
- Team Development
- Plan Construction
- · Training and Exercising.

Participants will be given guidance on how to test and exercise their plans. Because COOP/COG plans are living documents, a "lessons-learned" module will teach participants to refine COOP/COG Plans using exercises and real-world events.

For more information please call (805) 549-3536.

Disaster Planning

5-day/40-hr. course

Prerequisite: SEMS Introductory Course or completion of the SEMS Introductory

Exam included in the course confirmation package.

POST-Certified, Plan III

Developing an all-hazard plan for protecting lives and property may seem like an extremely difficult challenge; it need not be. Emergency operations planning need not start from scratch. Those tasked with writing an emergency operations plan should take advantage of others' experiences. The Disaster Planning course at CSTI guides you through a number of processes to make your planning process easier and more successful.

The public expects emergency managers to take immediate action to minimize the impact caused by disasters and emergencies. Those actions are most successful when planned. In this course, participants will learn the tools and techniques for developing or enhancing an all-hazard emergency operations plan.

The following key topics are discussed:

- The Planning Process
- Using SWOT Analysis Tools
- · Situation Assessment
- Hazard Threat and Risk Analysis
- Using SEMS as a Guide for Written Plans
- Planning for: Business, Volunteer and Service Organizations
- Terrorism Planning
- Emergency Medical Planning
- · How Disasters in Other Countries Affect California
- Mitigation and Recovery
- Exercises
- California Emergency Planning Guidance
- Recovery Issues
- Case Studies from Local Government

For more information please call (805) 549-3536.

Tsunami Planning for Coastal Communities

1 1/2-day/12-hr. course

This program will present information that will equip coastal communities to prepare for and to respond to a tsunami. Descriptions of tsunami effects and the impact on human activity will be presented. Issues involved in alerting, moving, sheltering and providing rescue efforts to at risk populations will be included.

Topics will include:

- Tsunami Hazard Analysis Process for Coastal Communities
- Tsunami Effects
- Evaluating the Local Risk
- The Tsunami Warning Center and Alerts
- · Movement and Shelter Issues
- Tsunami Warning Systems
- Managing the Local Response

For more information please call (805) 549-3536.

Developing a Local Multi-Hazard Mitigation Plan (LHMP) 2-day/16-hr. course

The Disaster Mitigation Act of 2000 (DMA 2000) amended the Robert T. Stafford Disaster Relief and Emergency Assistance Act (Stafford Act) to include pre-disaster mitigation planning and plan requirements for State and local governments. Since November 2004, a county, city or special district without an approved Local Hazard Mitigation Plan (LHMP) is ineligible for certain pre-disaster and post-disaster mitigation project grant funding programs. Programs affected include many mitigation grant programs and the U.S. Small Business Administration's (SBA) loan program. OES has created a 2-day training program for the development of single or multi-jurisdictional LHMPs and Community Wildfire Protection Plans (CWPP).

The course provides local officials with the rules, format, and content requirements for developing single or multi-jurisdictional LHMPs and CWPPs.

The training focuses on:

- The Planning Process
- Plan Content Requirements
- Review Criteria for OES and FEMA

Instructional materials include a comprehensive plan development guide and directions for obtaining additional technical assistance. Suggested plan formats and LHMP/CWPP development software are included. On Day 2, participating jurisdictions will receive training in the use of the LHMP/ CWPP development software program for use on PCs.

For more information please call (805) 549-3536.

Disaster Mitigation

1 1/2-day/12-hr. course

This program introduces the Emergency Manager to the basic concepts of mitigation as a part of a comprehensive Emergency management program. The course will present information on the specific grants programs, the state Hazard Mitigation Plan, and the relationship between the federal, state and local government in mitigation.

Topics will include:

- The importance of and the development of the Local Hazard Mitigation Plan (LHMP)
- The Hazard Mitigation Grant Program (HMGP)
- Flood Mitigation Assistance (FMA)
- Emergency Management Planning Grant (EMPG)
- Supplemental Grant Programs
- The Hazard Analysis Process
- The State of California Hazard Mitigation Plan
- Benefit Cost Analysis (BCA)
- The Role of FEMA in Mitigation
- The Role of the State of California in Mitigation
- · Applicant Eligibility

For more information on these courses, please call (805) 549-3344.

The alarming dangers and environmental degradation caused by illegal methamphetamine laboratories puts first responders at significant risk. In association with the Department of Toxic Substances Control and the California Environmental Protection Agency, the California Specialized Training Institute has developed the following courses. These field level courses are designed to provide police officers, firefighters, environmental health professionals and other emergency responders with the information and techniques necessary to appropriately manage hazardous materials encountered in the clandestine drug laboratory context.

All courses are consistent with the provisions of Title 29, 1910.120 and Title 40, 311 Code of Federal Regulations and Title 8, 5192 California Code of Regulations.

Clandestine Drug Laboratory Waste Operations 5-day/40-hr course

The Clandestine Drug Laboratory Waste Operations Course (CLANWOPER) provides comprehensive hands-on training in the safe response, management and cleanup of clandestine drug laboratories and clandestine drug laboratory hazardous waste disposal sites.

Participants learn clandestine drug laboratory recognition and identification, the hazards associated with clandestine drug laboratories, the appropriate use of personal protective clothing and equipment, as well as effective response, management and cleanup techniques through classroom teaching and hands-on participation at the clandestine drug laboratory Crime Scene Simulator.

This course was developed through the joint efforts of OES/CSTI and the Department of Toxic Substances Control (Cal/EPA).

For more information on these courses, please call (805) 549-3344.

Clandestine Drug Laboratory Chemical/Waste Identification 5-day/40-hr. course

The Clandestine Drug Laboratory Chemical Identification Course provides instruction and practical skills in the field identification of hazardous materials and wastes associated with the clandestine synthesis of drugs.

Participants receive classroom and laboratory instruction in appropriate sampling and analytical techniques to provide for the safe transportation, storage and disposition of these substances as hazardous wastes.

This course was developed through the joint efforts of OES/CSTI and the Department of Toxic Substances Control (Cal/EPA).

For more information on these courses, please call (805) 549-3344.

First Responder Awareness Clandestine Methamphetamine Laboratories (FRAM)

1/2-day/4-hr. course

This hazardous materials First Responder - Awareness course was developed to meet the training needs of public safety personnel, environmental health officials and others who may encounter clandestine methamphetamine laboratories or clandestine methamphetamine hazardous waste abandonment sites.

First Responders at the Awareness Level are required to recognize clandestine methamphetamine laboratories and clandestine methamphetamine hazardous waste abandonment sites, isolate the area immediately involved and make appropriate notifications to ensure an efficient and effective response for investigation and management.

This Course was developed for the US/EPA as part of the National Clandestine Methamphetamine Laboratory Training Program.

For more information on these courses, please call (805) 549-3344.

First Responder Operations Clandestine Methamphetamine Laboratories (FROM)

1-day/8-hr. course

This hazardous materials First Responder - Operations course was developed to meet the training needs of public safety personnel, environmental health officials and others who may be called to the scene of clandestine methamphetamine laboratories or clandestine methamphetamine hazardous waste abandonment sites.

First Responders at the Operations Level respond to incidents in a defensive fashion within existing resources and capabilities to contain releases from a safe distance, to keep releases from spreading and to prevent exposures to nearby persons, property or environment. OES/CSTI uses a combination of exercises and classroom presentations designed to provide those skills necessary to safely manage the initial response to clandestine methamphetamine laboratories and clandestine methamphetamine laboratory waste abandonment sites.

This Course was developed for the US/EPA as part of the National Clandestine Methamphetamine Laboratory Training Program.

For more information on these courses, please call (805) 549-3344.

Clandestine Methamphetamine Laboratory Chemical and Hazardous Waste Assessment and Identification

3-day/24-hr. course

In association with the Department of Toxic Substances Control, California Environmental Protection Agency, the California Specialized Training Institute has developed the Clandestine Methamphetamine Laboratory Chemical and Hazardous Waste Assessment and Identification Course. This field level course is designed to provide the Specialist employee with the information and techniques essential to accomplish the preliminary identification and assessment of chemical constituents and hazardous wastes associated with clandestine methamphetamine laboratories and chemical/waste abandonment and disposal sites.

Specialist employees are those who, in the course of their regular job duties, work with and are trained in the hazard of specific hazardous substances, who will be called upon to provide technical advice or assistance at a hazardous substance release incident to the individual in charge, and shall receive training or demonstrate competency in the area of their specializations annually [29 CFR, 1910.120 (q) (5)].

This is a high intensity, field/management level course which incorporates formal classroom instruction with practical hands-on chemical and waste analysis using field identification practices commonly employed in the hazardous materials and hazardous waste emergency response and management communities. Considerable effort has been expended in researching the basic nature and physical characteristics and chemical behaviors of those chemical constituents encountered in association with clandestine methamphetamine laboratories. Furthermore, alternate practices, substitute chemicals, and the synthesis of difficult to obtain ingredients are discussed in detail.

For more information on these courses, please call (805) 549-3344.

Drug Laboratory Compressed Gas Cylinder and Acid Gas Generator

1-day/8-hr. course

In association with the Department of Toxic Substances Control, California Environmental Protection Agency, the California Specialized Training Institute has developed the Clandestine Drug Laboratory Compressed Gas Cylinder and Acid Gas Generator Course. This is a field level course designed to provide police officers, firefighters, environmental health professionals and other emergency responders with the information and techniques necessary to appropriately manage compressed gas cylinders and acid gas generators encountered in the clandestine drug laboratory context.

This is a high intensity, field level course using classroom instruction hands-on activities commonly employed by clandestine drug laboratory hazardous materials/waste emergency response and cleanup practitioners.

Emergency Management Professional Development

For more information please call (805) 549-3536.

Emergency Services Coordinator (ESC): Basic Training 3-day/24-hr. course

Learn about the ESC's role and typical responsibilities in:

- · Consensus Building
- · Design/Delivery of Emergency Management Training
- · Executive Support
- Fiscal Issues
- Disaster Assistance
- Development and Maintenance of the Jurisdiction's Emergency Plan
- Exercising Disaster Response and Recovery Personnel
- Disaster Response and Recovery Coordination

In concert with staff from the California Emergency Services Association (CESA), OES/CSTI developed a basic workshop/seminar for newly assigned emergency managers and coordinators or for practicing ESCs desiring to hone their skills and review best practices.

Emergency Services Coordinator (ESC): Advanced TrainingUnder Development

The ESC advanced course picks up where the ESC basic course ends. With the fundamentals of the ESC job described in the basic course, the advanced course explores the duties and responsibilities of the ESC in greater detail. The course also covers additional topics not presented in the basic course. Additional topics include business and industry emergency planning, volunteer and donated goods management, as well as working with community based and other non-governmental organizations.

Emergency Management Professional Development

Instructional Delivery Skills (G-265)

4-day/36-hr. course

The purpose of this course is to prepare the participant to assist with State-delivered training. It covers preparation, presentation, and evaluation skills. In addition, participants will be able to incorporate the needs of training participants into their training delivery.

At the conclusion of this course, participants should be able to:

- · Analyze Audience Characteristics
- · Review Course Materials to Determine Needs of Participants
- · Use Instructional Techniques, Methods, and Media
- Prepare and Manage the Learning Environment
- Demonstrate Effective Instructional Delivery Techniques

Selection Criteria: Members of State and local emergency management teams. Recommended for members of State and local emergency management teams who assist in the teaching of FEMA- or State-developed classroom training.

For more information on this program please call (805) 549-3529.

OES/CSTI has integrated FEMA's Comprehensive Exercise Program (CEP) and California's Readiness Program (RP) along with the Federal Office of Homeland Security Exercise Evaluation Program (HSEEP) doctrine to meet the unique needs of the State of California. The Readiness Program reaches jurisdictions through the federally funded Emergency Management Performance Grants. The Exercise Readiness Program goal is to improve jurisdictional readiness through emergency management exercising. The Readiness Program begins with training jurisdictional exercise design teams to plan, design, conduct and evaluate exercises. The Readiness Program is a key element in the operational evaluation of the Standardized Emergency Management System (SEMS) which states that exercises are recommended as a means of assessing proficiency for emergency response agencies and personnel and for local jurisdictions to develop a progressive exercise program.

Introductory Exercise Design Workshop G620

1-day/8-hr. course (optional 2-day/16-hr. course)

This workshop is designed as a functional introduction for future exercise design teams from government, business and industry. Participants learn the basic components and requirements for planning and designing emergency management exercises. As an option, participants, as a team, help to design and deliver a brief tabletop exercise for the host

For more information on this program please call (805) 549-3529.

Exercise Planning; Disasters and WMD Exercises & Events 2-day/16-hr.course

This workshop is designed as an introduction for future exercise design teams from government, business and industry. Participants learn the basic components and requirements for planning and designing tabletop emergency management exercises. As an option, participants, as a team, help to design and deliver a brief tabletop exercise for the hosting jurisdiction or organization..

Enhanced Exercise Design G120

Currently Under Redevelopment 4-day/32-hr. course

This course provides participants with the in-depth knowledge and skills necessary for effective exercise design. Intended for the jurisdiction, agency, and organizational exercise design teams, this course is conducted on a host basis using an actual Emergency Operations Center. Design teams develop a comprehensive exercise plan and conduct and evaluate a functional exercise for the host jurisdiction or organization. The functional exercise, designed by the students, will be held the last half-day for the host's emergency management personnel.

For more information on this program please call (805) 549-3529.

Advanced Enhanced Exercise Design G630

Currently Under Redevelopment 4-day/32-hr. course

This course provides participants with the in-depth knowledge and skills necessary for effective full scale exercise design. Intended for the jurisdiction, agency, and organizational exercise design teams, this course is conducted on a host basis using an actual emergency operations center and or field command element. Design teams develop a comprehensive exercise plan and conduct and evaluate a full scale exercise for the host jurisdiction or organization. The functional exercise, designed by the students, will be held the last day for the host's emergency management personnel.

Exercise Evaluation Workshop

Currently Under Development 1-day/8-hr. course (optional 2 day/16-hr. course)

This course is designed to provide local jurisdictions with knowledge and develop skills that will enable those attending to manage exercise evaluation activities before, during, and after an emergency management exercise. The participant should have substantial knowledge of emergency operations within his/her organization and the assigned responsibility to manage the evaluation function or serve as an evaluation team leader as part of the community's exercise program.

For more information on this program please call (805) 549-3529.

After Action Reporting; Disasters and WMD Exercises & Events

Currently Under Development 1-day/8 hrs

This course will focus on developing and presenting an after action seminar which will later be critical for the development of the exercise After Action Report (AAR). Emphasis will be placed upon designing, constructing and publishing the AAR along with developing a jurisdictional Improvement Plan (IP).

Exercise: Special Seminar

Currently under Development Variable length and cost based upon jurisdictional need.

OES/CSTI's exercise design team can assist local jurisdictions with the construction and development of drills, seminars, tabletop, functional, and full-scale exercises. Hosting jurisdictions should be prepared to develop and deploy an exercise design team to work with OES/CSTI staff. OES/CSTI can provide complete exercise education and training and assist your jurisdiction with developing skills that will enable you to plan for, design, and conduct an emergency management exercise. Emphasis will be placed upon emergency management staff to become self-sufficient in the exercise design process and develop a progressive exercise program.

Hazardous Materials Instructor

For more information please call (805) 549-3344.

The Hazardous Materials (Haz Mat) Instructor Certification Program was implemented in 1987 to expand hazardous materials emergency response training throughout California. In 1995, Weapons of Mass Destruction (WMD) emergency response training was added. Since then, over 1700 Haz Mat/WMD "outreach" instructors and 350,000 emergency personnel have been certified under this program. The primary emphasis of the program is to provide emergency response agencies with a cost effective method to train their trainers to deliver standard Haz Mat/WMD training in the field for state certification. The program includes two courses, as described below, based primarily on the "training experience" level of the participant.

Haz Mat/WMD Instructor Certification

4 1/2 day/36-hr. course

Prerequisite: Completion of one or more CSTI Haz Mat/WMD Outreach Courses the participant wishes to teach.

For first-time instructors (with limited training experience), this course is designed to prepare participants for Haz Mat/WMD training by offering a complete overview of adult educational information and training techniques. The course also provides a set of instructional materials (including notebook, plan of instruction/instructor guide, sample exercises, CD, audio/visual resources, etc.), as well as administrative procedures and regulatory standards, thus fulfilling certification requirements. There are several workshops and presentation opportunities to sharpen instructional skills. When participants have completed this course, they will be certified to instruct the CSTI Haz Mat and/or WMD course(s) they have previously completed for state certification.

Haz Mat/WMD Instructor Certification For Trainers

2-day/16-hr. course

Prerequisite: Completion of one or more CSTI Haz Mat/WMD Outreach Courses the participant wishes to teach AND proof of previous training experience. POST-Certified, Plan III

For experienced instructors (with full or part time training responsibilities), this accelerated instructor course focuses on a quick review of instructional techniques to reinforce previous instructor training, as well as CSTI policies,

Hazardous Materials Instructor

administrative and regulatory procedures to expeditiously meet certification requirements. NOTE: Participants in this abbreviated class must have previous training experience, such as SFM Instructor 1A/1B, teaching credential or letter from a department head stating that participant has previous training experience. A set of instructional materials will be provided, along with one workshop and presentation opportunity. When participants have completed this course, they will be certified to instruct the CSTI Haz Mat and/or WMD course(s) they have previously completed for state certification.

Instructor Certification will be granted under California Government Code Section 8574.19-23 and California Code of Regulations Title 19, Section 2510-2560. Please note the following Haz Mat/WMD "outreach" courses under this "outreach" program, which may be taught by a CSTI certified "outreach" instructor (provided that the instructor has successfully completed the CSTI course AND a CSTI Instructor Certification or Instructor Certification for Trainers Course):

- Haz Mat/WMD First Responder Awareness/Operations*
- Haz Mat/WMD First Responder Operations Decontamination*
- Haz Mat/WMD Incident Commander*
- Haz Mat/WMD Technician, Level A-D*
- · Haz Mat/WMD Specialist, Level F-G
- Hazardous Materials Industry Technician
- General Site Worker
- Mass Decontamination
- First Responder Awareness (Methamphetamine)
- First Responder Operations (Methamphetamine)
- · Hazardous Materials Investigations
- Haz Mat/WMD Operations for Law Enforcement Field Support
- Assistant Safety Officer
- Terrorism for the Technician/Specialist
- First Receiver Operations and Decontamination for Health Care

^{*}NFPA ProBoard Certified. OES/CSTI is a ProBoard provider.

Hazardous Materials Refresher

For more information please call (805) 549-3344.

OES/CSTI offers a number of courses to meet OSHA annual refresher training requirements.

If your department would like to sponsor refresher training, please contact us at the telephone number above.

The following is a list of courses OES/CSTI offers as refresher training:

- Haz Mat/WMD First Responder Operations
- Haz Mat/WMD Incident Commander
- Haz Mat/WMD Technician, Level A-D
- Haz Mat/WMD Specialist, Level F-G
- Hazardous Materials Industry Technician
- Hazardous Materials General Site Worker

The Haz Mat/WMD Refresher courses meet OSHA requirements under 29 Code of Federal Regulations (CFR) 1910.120(q) and the California Code of Regulations Title 8, Section 5192(q).

For more information please call (805) 549-3344.

First Responder Awareness (Methamphetamine)(FRAM) 1-day/4-hr. course

This hazardous materials First Responder Awareness level course was developed to meet the training needs of public safety personnel, environmental health officials and others who may encounter clandestine methamphetamine laboratories or clandestine methamphetamine hazardous waste abandonment sites.

First responders at the awareness level are required to recognize clandestine methamphetamine laboratories and clandestine methamphetamine hazardous waste abandonment sites, isolate the area immediately involved and make appropriate notifications to ensure an efficient and effective response for investigation and management.

The First Responder Awareness course meets the requirements of Title 29, Code of Federal Regulations, 1910.120, Title 40, Code of Federal Regulations, 311 and Title 8, California Code of Regulations, 5192.

For more information please call (805) 549-3344.

First Responder Operations (Methamphetamine)(FROM) 1-day/8-hr. course

This hazardous materials First Responder Operations level course was developed to meet the training needs of public safety personnel, environmental health officials and others who may be called to the scene of clandestine methamphetamine laboratories or clandestine methamphetamine hazardous waste abandonment sites.

First responders at the operations level respond to incidents in a defensive fashion within existing resources and capabilities to contain releases from a safe distance, to keep releases from spreading and to prevent exposures to nearby persons, property or environment. OES/CSTI uses a combination of exercises and classroom presentations designed to provide those skills necessary to safely manage the initial response to clandestine methamphetamine laboratories and clandestine methamphetamine laboratory waste abandonment sites.

This course is consistent with the provisions of Title 29, Code of Federal Regulations, 1910.120, Title 40, Code of Federal Regulations, 311 and Title 8, California Code of Regulations, 5192.

For more information please call (805) 549-3344.

Hazardous Materials First Responder Operations 2-day/16-hr. course

This course is designed to train participants how to respond defensively to a hazardous materials release.

Topics include:

- What Constitutes a "Hazardous Material"
- · Prevention of Spread and Exposure
- · Protection of People
- Environment and Property in the Immediate Vicinity

Participants will be involved in both technical training and exercises to practice safe and competent response to a hazardous materials emergency.

OES/CSTI's multi-disciplinary approach combines lecture, group activities and exercises. This program exceeds OSHA requirements for Haz Mat training programs for the fire service, law enforcement agencies, health departments and private industry.

Haz Mat First Responder Operations meets OSHA requirements under 29 Code of Federal Regulations (CFR) 1910.120(q) and the California Code of Regulations Title 8, Section 5192(q).

For more information please call (805) 549-3344.

Hazardous Materials/Weapons of Mass Destruction First Responder Operations Decontamination

1-day/8-hr. course

Prerequisite: Haz Mat First Responder Operations

This course is designed to train participants to perform primary "level B" decontamination operations at a Haz Mat/WMD response. Hands-on training in decontamination procedures and the use of personal protective equipment allows participants trained at the First Responder Operations level to work on a decontamination team. Those successfully completing this course can provide agencies and companies a cost-effective solution to the problem of providing an adequate number of decontamination team personnel.

OES/CSTI's multi-disciplinary approach combines lecture, group activities, and exercises.

This program exceeds OSHA requirements for Haz Mat/WMD training programs for the fire service, law enforcement agencies, health departments and private industry. Haz Mat/WMD First Responder Operations Decontamination meets OSHA requirements under 29 Code of Federal Regulations (CFR) 1910.120(q) and the California Code of Regulations Title 8, Section 5192(q).

For more information please call (805) 549-3344.

Hazardous Materials Incident Commander

4 1/2-day/36-hr. course POST-Certified, Plan III

This course provides the tools needed to assume control of an emergency response to a hazardous materials incident. It focuses on legal and practical requirements to safely and competently manage a hazardous materials incident. Instructional methods include class activities, case studies, and tabletop exercises with emphasis on handson decision making.

Completing this course exceeds the training requirements of state and federal OSHA HAZWOPER regulations. These regulations require many government agencies and private companies to train certain employees to manage an emergency response to a release or potential release of hazardous material.

Course topics include:

- Incident Command System
- · Recognition of Hazardous Materials
- Hazard Assessment
- Selection of Chemical Protective Equipment and Protective Actions
- Agency Coordination
- · Plans and Regulations
- Managing the Media
- Working with an Emergency Operations Center

For more information please call (805) 549-3344.

24 Hour Hazardous Materials Incident Commander 3-day/24-hr. course

This course provides the tools needed to assume control of an emergency response to a haz mat or WMD incident. It focuses on legal and practical requirements to safely and competently manage a haz mat incident. Instructional methods include class activities, case studies, and tabletop exercises with emphasis on hands-on decision making.

Completing this course exceeds the training requirements of state and federal OSHA HAZWOPER regulations. These regulations require many government agencies and private companies to train certain employees to manage an emergency response to a release or potential release of hazardous materials.

Course topics include:

- · Incident Command System
- Hazard Assessment
- Protective Actions
- Agency Coordination
- Plans and Regulations
- · Managing the Media
- · Working with an Emergency Operations Center

For more information please call (805) 549-3344.

Hazardous Materials Technician, Level A-D

(4) 5-day/40-hr. courses

Prerequisite: Haz Mat First Responder Operations

Learning the skills of a Haz Mat/WMD Technician, participants will gain the knowledge it takes to perform as a vital member of a HazMat/WMD Response Team. Course completion certificates will be given upon finishing each module. Successful completion of the first four modules of the Technician series A-D certifies participants by OES/CSTI at the Technician level. Additional course work is necessary to upgrade to the Specialist level.

Upon successful completion of the Technician level, participants may complete the final two modules of the series: Special Mitigation Techniques (F) and Tactical Field Operations (G) to be certified as a Hazardous Materials Specialist.

The Technician series meets OSHA requirements under 29 Code of Federal Regulations (CFR) 1910.120(a) and the California Code of Regulations Title 8, Section 5192(q).

For more information please call (805) 549-3344.

Hazardous Materials Specialist, Level F-G

(2) 5-day/40-hr. courses

Prerequisite: Haz Mat Technician, Level A-D

The Specialist courses are the highest level of training competency available for a Hazardous Materials Team member. By taking advantage of all the Technician/Specialist courses, participants will have the opportunity to work with OES/CSTI's state-of-the-art Hazardous Materials Field Exercise Facility, or the off-site mobile training trailer. OES/CSTI provides hands-on training for all Hazardous Materials courses. This course simulates leaks at realistic pressures and flows. Certificates are issued upon completion of each module. Participants successfully completing the two modules of the Specialist series F-G will be certified by OES/CSTI at the Specialist level.

The on-site training aids include:

- 5-Dome Railroad Tank Car Capable of Generating Typical Leaks
- 1-Ton and 150 lb. Chlorine Containers
- · Various Types of Cargo Tank Trucks
- Simulated Drum Dump
- · Pipe Tree
- Illegal Drug Laboratories
- · Inter-modal Tank Container
- Storm Drains
- Rail Car Derailment Site
- · WMD Scenarios

The Specialist series meets OSHA requirements under 29 Code of Federal Regulations (CFR) 1910.120(q) and the California Code of Regulations Title 8, Section 5192(q).

For more information please call (805) 549-3344.

Terrorism for the Technician/Specialist

2-day/16-hr.course

Prerequisite: Hazardous Materials Technician/Specialist Certification

This course trains emergency responders currently certified at the Hazardous Materials Technician or Specialist level response tactics and skills for Overt and/or Covert CBRNE terrorist activities. This class includes multiple tabletop and hands on exercises.

Some of the topics covered include:

- · Planning for Potential Targets and Terrorist Activities
- Identification of Various Chemical Warfare Agents, Their Hazard Class and Associated Hazards
- Detection Equipment and Its Application in Detecting Chemical Warfare Agents
- Recognition of Biological Agents and Delivery Methods
- · Aseptic Sampling and Field Testing for Biological Agents
- Radiological Response and Dispersion Device Response Tactics
- Explosives and Booby Trap Recognition
- Procedures to Implement Mass Decontamination of the Public and Responders
- The Federal and State Response Plans and Available Resources as a CBRNE Terrorism Incident.

For more information please call (805) 549-3344.

CAMEO:

Computer-Aided Management of Emergency Operations 3-day/24-hr. course

CAMEO® is a system of software applications used widely to plan for and respond to chemical emergencies. It is one of the tools developed by EPA's Chemical Emergency Preparedness and Prevention Office (CEPPO) and the National Oceanic and Atmospheric Administration Office of Response and Restoration (NOAA), to assist front-line chemical emergency planners and responders. They can use CAMEO® to access, store, and evaluate information critical for developing emergency plans. In addition, CAMEO® supports regulatory compliance by helping users meet the chemical inventory reporting requirements of the Emergency Planning and Community Right-to-Know Act (EPCRA, also known as SARA Title III). CAMEO® also can be used with a separate software application called LandView® to display EPA environmental databases and demographic/economic information to support analysis of environmental issues.

The CAMEO® system integrates a chemical database and a method to manage the data, an air dispersion model, and a mapping capability. All modules work interactively to share and display critical information in a timely fashion. The CAMEO® system is available in Macintosh and Windows formats.

For more information please call (805) 549-3344.

Assistant Safety Officer-Hazardous Materials

2-day/16-hr. course

Prerequisite: Hazardous Materials Technician/Specialist certification

Safe hazardous materials incident operations are critical to response and containment. You will begin by assessing the incident as a "big picture" and learn to maintain site safety and control. This course is designed for those who may be placed as the Assistant Safety Officer-Hazardous Materials in a CBRNE event.

Course emphasis includes:

- · Role and Effectiveness of a Safety Officer
- · Overall Incident Safety Principles/Risk Management
- Departmental and Personal Legal Liabilities
- Incident Planning
- · Personnel Monitoring
- · Safety Chemical Field Analysis & Monitoring
- Safety Briefings and Reports
- Response to Terrorism Safety Issues

For more information please call (805) 549-3344.

Hazardous Materials Technician for Industry

5-day/40-hr. course

The Hazardous Materials Technician, Industry 40 hour class was designed to help employers train employees to the Hazardous Materials Technician level as described in the Cal-OSHA found in Title 8 CCR 5192(q)(6)(C). This course prepares the employee to recognize and respond to hazardous materials incidents within their facility. Following the employers safety guidelines and hazard assessment, the Industry Technician is trained to don and doff chemical protective equipment, use air monitoring instruments, perform containment and control operations, decontamination operations of responders and rescue.

This course includes a reference text, classroom presentation, table top exercises, hands-on practice and a practical application exercise.

For more information please call (805) 549-3344.

Hazardous Materials General Site Worker (40-Hour HAZWOPER)

5-day/40-hr. course

This course provides participants with the skills and knowledge to safely and effectively work at an uncontrolled hazardous waste site and/or a post-emergency clean-up operation.

Hands-on emphasis is placed on the following:

- Chemical and General Safety Hazards
- Toxicology
- · Chemical Protective Clothing/Equipment
- Confined Space Operations Awareness
- · Spill Control
- · Decontamination Operations
- Site SOP and Emergency Response

This course provides classroom and practical training designed to assist the employer train their employees as Hazardous Waste Site Workers under OSHA Title 8CCR 5192(e)(3)(A), This course can meet the 40 hour Site Worker training requirement.

For more information please call (805) 549-3344.

Hazardous Materials Investigations

5-day/40-hr. course

Hazardous materials, due to their inherent nature and potential usefulness, can be beneficial when properly managed, transported and stored. However, under unfavorable conditions (i.e., when improperly managed, released from proper containment or allowed to react without proper controls) they present significant potential for harm.

This course is designed for those charged with the responsibility to investigate hazardous materials incidents, document their findings, and follow through on the results of these investigations.

Participants learn techniques involved in thoroughly investigating hazardous materials incidents:

- · Identifying, Gathering and Evaluating Associated Evidence
- Documenting the Investigative Progress
- Determining if Criminal and/or Civil Violations Have Occurred
- Arranging for the Proper Disposition of the Investigator's Final Work Product.

This basic investigations course meets the prerequisite requirement for the Advanced Environmental Crimes Training Program.

For more information please call (805) 549-3344.

Hazardous Materials/WMD Rail Car Safety

4 1/2-day/36-hr. course

Prerequisite: Hazardous Materials Technician/Specialist Certification

Developed as a cooperative effort between CSTI and Southern Pacific Railroad (now Union Pacific), this course is a comprehensive, hands-on training program. Participants are provided theoretical and practical application of hazardous materials safety techniques and practices required when responding to railcar incidents and WMD events. Classroom discussion will be combined with hands-on exercises at OES/CSTI's Rail Car Derailment Site.

Course focus:

- · Rail Car Design
- Rail Car Identification
- · Valve Repair
- · Leak Mitigation
- · Tank Car Damage Assessment
- Product Transfer
- · Product Flaring/Vent and Burn
- Full Field Exercises

For more information please call (805) 549-3344.

Hazardous Materials Radiation Emergency Response 2-day/16-hr. course

In a transportation incident, radioactive materials may be among the many kinds of hazardous substances to which emergency personnel must respond. The scope of this 16-hour course is to prepare participants to make the proper life-safety decisions regarding rescue of persons involved in a radioactive emergency.

Some of the topics include:

- What is Radiation
- Health Effects of Radiation
- NFPA 473 Requirements
- Toxicology
- Treatment Protocols
- · Hazardous Materials Team Medical Support
- Ambulance Preparation

This course meets and exceeds CA EMSA Training Requirements for EMS personnel who respond to Hazardous Materials Incidents, CGC 8574.19-23 Awareness Level, and NFPA 473 Level I. OES/CSTI is a Continuing Education (CE) provider for paramedics (EMT-Ps) in the State of California. 16 hours of CE credit.

Hazardous Materials Specialty

For more information please call (805) 549-3344.

Hazardous Materials Technical Reference Specialist

4-1/2 day/36-hr. course

Prerequisite: Hazardous Materials Technician/Specialist certification.

This course provides the training necessary to assume the duties of an ICS Technical Specialist-Hazardous Materials Reference in a Hazardous Materials response.

Course emphasis includes:

- Hazardous Materials Chemistry
- In-depth Chemical Field Analysis
- Advanced Monitoring Equipment
- · Sample Taking and Analysis
- Use of Computer Databases (CAMEO®, MARPLOT, ChemKnowledge, etc.)

Hazardous Materials Specialty

For more information please call (805) 549-3344.

Mass Casualty Decontamination (Haz Mat/WMD)

1-day/8-hr. course

This course provides first responders and hazardous materials team members practical guidelines and steps to deal with mass casualty decontamination operations for Haz Mat/WMD events.

Topics include:

- Cultural Sensitivity
- · Language Issues
- Protection of Modesty when Dealing with the Public
- Emergency and Planned Decontamination
- · Equipment
- Transportation
- Hospital Considerations

The subject matter is targeted toward both weapons of mass destruction (WMD) and conventional hazardous materials incidents.

Hazardous Materials Specialty

For more information please call (805) 549-3344.

Hazardous Materials Technician for Coroners Responders

5-day/40-hr. course POST Certification Pending

This 40-hour course is designed to meet the needs of the Coroner personnel who require certification to the Hazardous Materials Technician level as required under Title 8 CCR 5192 (q)(6)(C) and 29 CFR 1910.120 (q)(6)(iii). The primary objective of this course is to provide Coroner personnel the level of knowledge and skills required to operate as a member of a Hazardous Materials Team.

The course objectives, curriculum, exercises and deliverables are configured to address the needs of a participant who will function in a contaminated or potentially contaminated area (hot zone) during an emergency. One set of tasks of the Coroner personnel will be to enter the hot zone to locate, assess, tag, decontaminate and/or transport decedents with the support of a municipal, regional or other Haz Mat team.

Medical Operations

For more information please call (805) 549-3344.

Emergency Medical Response to Weapons of Mass Destruction 2-day/16-hr. course

Emergency Medical Response to Weapons of Mass Destruction Guide for First Responder Awareness/Operations is designed for those certified at the First Responder Operations, Incident Command level or those expected to offer medical support. It may also be suitable for Technician level; however, Technician/Specialist should attend the 3-day Terrorism course. This course will cover topics regarding weapons used, mass casualty triage, decontamination, treatment and transport, and available statewide resources.

First Receiver Awareness and Decontamination for Healthcare

1/2-day/5-hr. course

This course is designed for hospital personnel "who are likely to witness or discover a hazardous substance release or contaminated patient and who have been trained to initiate an emergency response sequence by notifying the proper authorities of the release."

The course includes discussion of:

- Personnel Safety
- Isolation of Contaminated Patients and Areas
- Proper Notifications for Contamination or Release
- How to Direct Ambulatory Patients to Decontaminate Themselves

Medical Operations

For more information please call (805) 549-3344.

First Receiver Operations and Decontamination for Healthcare

2-day/16 hr. course

This course covers the first receiver operations requirements for hospital personnel "who respond to a Haz Mat release as part of the initial response in a defensive action and contains the release, from a safe distance." This course will cover both internal and external incidents. Hospitals may receive patients from hazardous materials and CBRNE events that have not been decontaminated because they left the scene prior to the arrival of emergency responders. This course will cover both directed self decontamination as well as hospital decontamination teams.

The following are the main topics of the course

- Importance of Safety, Isolation and Notifications
- Use of the Incident Command System or HEICS and Risk Analysis
- · Correct Type and Use of Personal Protective Equipment
- Proper Methods of Containment and Control
- Protective Actions
- Decontamination Using Appropriate Personal Protective Clothing
- Donning and Doffing of Chemical Protective Clothing

Medical Operations

For more information on this course please call (805) 549-3536.

Disaster Medical Operations

4-day/32-hr. course

Disaster Medical Operations poses questions that must be addressed in preparing for catastrophic medical incidents. Discussions focus on critical issues essential to response operations, challenging many common assumptions. This course is vitally important for disaster EMS responders, public health planners and care providers who require an orientation to the impact of disasters on our medical systems.

The following key topics are addressed:

- · Understanding the Disaster Medical Problem
- · Disaster Coroner Operations
- Medical Command Systems
- · The Federal Response
- Legal Issues in Medical Disasters
- · Emergency Public Information
- EMS Problems in Triage and Austere Medical Protocols
- · Disaster Implications for Medical Facilities
- Setting Priorities in a Mass Casualty Environment

Emphasis is placed on applications of the Standardized Emergency Management System (SEMS) to disaster medical response planning issues.

Officer Safety and Field Tactics

For more information please call (805) 549-3190.

Officer Safety and Field Tactics

5-day/40-hr. course POST-Certified, Plan I

One of OES/CSTI's most popular courses, the Officer Safety and Field Tactics program was the first of its kind and has drawn participants from throughout the state and nation. This course is specifically designed for experienced law enforcement patrol officers and field supervisors. The course's primary purpose is to enhance and reinforce the individual officer's personal safety, tactical effectiveness and survival skills. Course participants will spend the majority of their time training in a tactical field environment, accompanied by some classroom-based orientation and skills review.

The core curriculum includes the following subjects:

- Patrol Tactics and Officer Response in a Terrorist Environment
- Officer Survival: Mindset and Fitness
- Arrest and Control Skills
- Building Entry and Search Tactics
- · Weapon Retention
- Tactical Response Scenarios
- · Weapons Familiarization
- · Legal Update in the Use of Force
- · Tactical/Combat Shooting
- Ethical Conduct When Using Force
- · Use of Force

Officer Safety and Field Tactics

For more information please call (805) 549-3190.

Officer Safety and Field Tactics (continued)

Some of the following additional topics may also be covered:

- Criminal Gangs Update
- Terrorism: Overview and Indicators
- Major Incident Response
- Explosives Awareness

As part of this training, participants will engage in both day and night combat shooting courses on our versatile 800-yard tactical live fire range and participate in tactical response scenarios using Simunition® Marking Cartridges in our training village and warehouse. This course can only be attended by on-duty sworn law enforcement personnel and can be applied towards the P.O.S.T. Continual Professional Training (CPT) requirement for California peace officers.

Officer Safety and Field Tactics - Special Seminars

Officer Safety has been a part of the central mission of the Institute for nearly thirty years. Our Officer Safety and Field Tactics Course has a national reputation for excellence and current relativity. Our staff of professionally recognized experts are available to design and deliver customized courses that meet the needs of your law enforcement agency, jurisdiction or organization.

Officer Safety and Field Tactics

For more information please call (805) 549-3190.

Officer Safety and Field Tactics for Investigators

5-day/40-hr. course

By providing the investigator with contemporary law enforcement tactical training and well-established officer survival skills, OES/CSTI strives to enhance personal safety and effectiveness, with emphasis on the following specific needs and concerns of the investigator:

- · Field Tactics for the Plainclothes Investigator
- · Use of Force
- · Arrest and Control Skills
- Officer Survival: Mindset and Physical Fitness
- Tactical/Combat Shooting
- Tactical Scenarios
- · Weapons and Explosives Familiarization
- Building Entry and Search
- · Criminal Gangs Update
- Vehicle Operations and Tactics
- · Legal Update in the Use of Force

As part of this training, participants will engage in both day and night combat shooting courses on OES/CSTI's versatile 800-yard tactical live fire range and participate in tactical response scenarios using Simunition® Marking Cartridges in the training village and warehouse.

The Standardized Emergency Management System (SEMS) was developed from legislation introduced in 1992 and signed into law in 1993. Its policies and procedures are set forth in the California Government Code, Section 8607, Emergency Services Act (Chapter 7, Division 1, Title 2). All state agencies are required by law to use the Standardized Emergency Management System. Local agencies eligible for funding of response-related costs under disaster assistance programs are also encouraged to use SEMS when responding to disasters or major events involving multiple agencies. CSTI was principally involved in the development of the Standardized Emergency Management System in 1992. SEMS has been incorporated into all of OES/CSTI's programs. Our SEMS training programs are individually tailored to fit specific agency needs and may address a wide range of emergency management topics and issues. Our staff considers a jurisdiction's facilities, plans, and personnel in the design of each program. Programs designed for your jurisdiction or agency could include components from any of the courses in this catalog.

State Agency Planning and Training

These programs are specific to individual State Agencies, and provide plan development services to ensure emergency plans are consistent with SEMS. Once developed, the plans are used as a basis for executive and staff training. The goal of the program is to ensure the readiness of all state agencies pursuant to the State Emergency Plan.

For more information on State Agency courses, please call (916) 845-8288.

Local Government SEMS Introductory Course G606 (ACI)

This course is designed for anyone who may become involved in interagency or multi-jurisdictional responses at any level of the Standardized Emergency Management System. Staff provide course participants with the basic concepts of SEMS, including common terms and principles required to work within, and support, a coordinated SEMS response.

For more information, please call (805) 549-3652

SEMS Field Courses (ACI)

The SEMS Field Course is an adaptation of the National Incident Command System (developed by the National Wildfire Coordinating Group; Boise, Idaho) and is presented in three segments. All California Emergency Response Agencies, as defined in Government Code 8607, should use the SEMS Field course for training purposes.

Orientation/Basic G610.1

Introduces the ICS organization, terminology, resources, features, principles, facilities and responsibilities related to Incident Command. As a general orientation to ICS, this course is designed for both support personnel and field responders who normally would not supervise others at an incident site.

Intermediate G610.2

Recommended prerequisite: G610.1 Orientation/Basic Course Provides in-depth exposure to the incident organization, management of resources, air operations, incident and event planning, unified command, and mutual aid. This course is designed for anyone who supervises an ICS branch, division, group, or unit; or for members of the Command Staff. Participants should have a basic working knowledge of ICS.

Advanced G610.3

Prerequisite: G610.2 Intermediate course

Presents an in-depth presentation and discussion on General and Command Staff roles, major incident management, Area Command, coordination and relationship with SEMS EOC levels. This course is intended for ICS Section Chiefs, Command Staff, and Incident or Area Commanders. Participants must have taken the G610.2 Intermediate Course or have equivalent field experience as division, group, or unit supervisor; or field experience as a member of the Command Staff.

For more information, please call (805) 549-3652

SEMS Emergency Operations Center Course G611 (ACI)

This course focuses on the five SEMS functions within an Emergency Operations Center, or Department Operations Center. Emphasis is placed on "position-specific/hands-on" training. Illustrations and discussion relative to the specific relationships between SEMS levels is also an integral part of this training experience. It is recommended that this course be delivered onsite, using the agency or organization's EOC or similar facility.

SEMS Executive Course G612 (ACI)

Intended for executives, administrators, and elected officials, this course provides a background of SEMS focusing on compliance issues. Participants are presented with an overview of SEMS principles with a concentration on executive roles in a SEMS organization, and the need for executive support to effectively implement SEMS.

SEMS Local Government Workshop and Exercise G628

This course provides an in-depth examination of functional roles and responsibilities, including exposure to position checklists and standard operating procedures. City and special district personnel, volunteers groups and others responsible for performing SEMS functions are best suited for this course. Emphasis is placed on inter-agency coordination and relationships with the field ICS organization. This workshop may include a tabletop or functional exercise. This program is designed for delivery at a local government or special district EOC.

Note: Courses with "ACI" designation are part of SEMS Approved Course of Instruction as defined in the Regulations.

For more information, please call (805) 549-3652.

SEMS Operational Area Workshop and Exercise G628.1

This course is designed for delivery at an Operational Area EOC. It includes an in-depth analysis of functional roles and responsibilities within an EOC. Instructors use small-group personalized training sessions to examine and define position responsibilities. Particular emphasis is placed on inter-agency coordination, as well as the requirement for group decision-making. This workshop may include a tabletop or functional exercise.

SEMS State/Region-Level Workshop and Exercise G628.2

This course is primarily for State agencies responsible for providing functional support to the Regional Emergency Operations Center (REOC). The course addresses specific agency responsibilities for performing SEMS functions pursuant to the state emergency plan, and will include exposure to position checklists and standard operating procedures. Training may occur at OES Headquarters, REOCs, or at State Agency Department Operations Centers.

SEMS Action Planning Workshop G626

This course explores the Action Planning process used in Emergency Operations Centers. Particular emphasis is given to the Planning/ Intelligence and Management roles. Strategies are discussed for development of a successful Action Plan. The curriculum includes both specific process-oriented instruction and role-play activities. This course can be designed and conducted for an individual agency or organization upon request.

For more information on NIMS compliance go to www.oes.ca.gov.

Integrating Emergency Management Systems

California's Standardized Emergency Management System (SEMS) was developed out of the fire service's Incident Command System (ICS). The Federal NIMS borrowed many of the concepts of SEMS and included new terrorism components. These courses provide a basic understanding of all three systems: commonalities and differences, language and protocols, and how they are integrated during an emergency response.

To be compliant with state and federal requirements, all federal, state, local, tribal government, private sector and nongovernmental personnel with a role in emergency management and response must take a minimum of 8 hours of training in SEMS (California's Standardized Emergency Management System/NIMS (National Incident Management System) and ICS (Incident Command System). This requirement applies to anyone who may be tasked during a disaster, in any phase of emergency management and includes all emergency responders and support personnel, both in the field and in an Emergency Operations Center (EOC).

It is recommended that elected officials who will be interacting with multiple jurisdictions and agencies during a disaster also take SEMS/NIMS/ICS training.

NIMS compliance is a condition for receiving federal preparedness grants as of September 30, 2006.

For more course information, please call (916) 845-8258 or 845-8288

SEMS/NIMS/ICS: Integrating Emergency Management Systems

1-day/8-hr. course POST-Certified

Meets requirements for NIMS compliance, and SEMS Introductory course objectives. Homeland Security Grants and Training funds available.

SEMS/NIMS/ICS: Integrating Emergency Management Systems Train the Trainer

3-day/24-hr. course POST-Certified

OES has developed this course to provide participants with everything they need to carry these principles back to their jurisdictions and teach the required 8 hour course in SEMS, NIMS and ICS to all emergency services disciplines. Participants should already have taken the SEMS Introductory Self Study course (available on the OES website), be familiar with NIMS and ICS, and be experienced trainers.

Meets requirements for NIMS compliance. Homeland Security Grants and Training funds available.

C Terrorism T I

America has been embroiled in a war against terrorism since the horrific events of September 11, 2001. Homeland security has become a primary task for all of us, testing our ingenuity and our resources.

OES/CSTI is not new to this conflict. The sources of danger change and the degree of the threat varies, but some must always remain informed and vigilant. OES/CSTI recognized this imperative long ago and we have offered timely, relevant anti-terrorism training to public safety professionals for thirty years. Today's courses are as up to date as today's headlines, and our forecasts have been consistently accurate.

Terrorism I: Understanding the Threat

4 1/2-day/37-hr. course POST-Certified, Plan III, STC Certified

This is the comprehensive course that concentrates on arming planners, responders, investigators and managers with the ability to accurately assess the real terrorist threat to their communities and provides them with a solid knowledge base to understand America's enemies, both foreign and domestic.

Topics include:

- The Challenge of Terrorism Today
- Understanding Militant Islam
- · History and Issues of Domestic Terrorism
- · Critical Infrastructure Vulnerabilities
- International Terrorism
- California Threat Briefing
- · Weapons of Mass Destruction
- Case Studies

We strongly recommend this course for all government agencies, including law enforcement, fire service, emergency medical services and health providers, emergency management agencies, and concerned entities from the private sector.



For more information on these courses, please call (805) 549-3190.

Terrorism II: Meeting the Threat

4 1/2-day/40-hr. course

POST-Certified, Plan N/A, STC Certified

Prerequisite: Terrorism I or consent of course manager

Recent events have shown us that the threat of terrorist attacks remains very real. While it is important to do all we can to prevent terrorist incidents, we must also be prepared to respond effectively should the worst happen. This course reinforces California's established emergency management practices and adds critical elements supervisors, managers and policy makers must understand when dealing with an act of terrorism.

Designed for experienced investigators and field supervisors through command staff, this course covers these topics:

- · Evolving Threats
- · Protecting Key Assets
- · Community Information Networking
- · Legal Aspects of Intelligence
- Environmental Extremism
- Agroterrorism
- Prison Radicalization
- · Case Studies
- Threat Forecast

This course is recommended for public safety officials, security and intelligence professionals and representatives of critical infrastructure sector components. The issues covered in the course will also be of interest to supervisors, managers, command staff or elected officials who desire a better understanding of the challenges presented by a terrorist incident.



Terrorism III: Advanced Studies in Terrorism

3-day/24-hr. course

POST Certification Pending

Prerequisite: Terrorism II or consent of course manager

This course is designed for experienced professionals who desire advanced study to enhance their knowledge and skills in this field. It also provides information that will help graduates share their knowledge with their agencies.

Presentations include:

- Agency Roles, Responsibilities and Protocols
- Interagency Coordination
- · Cross Cultural Issues in Homeland Security
- · Terrorism Financing
- Assassination as a Tool of Terror
- · Surveillance and Countersurveillance
- · Conducting Internet Research
- Presentation Skills

This course will benefit public safety personnel, security and intelligence professionals, private sector representatives of allied agencies, critical infrastructure sectors and nongovernmental organizations and associations, emergency managers and business continuity professionals.



Terrorism Update

1-day/6-hr. course POST-Certified, Plan N/A

In addition to our week-long terrorism courses, the Institute offers "Terrorism Updates" throughout the academic year at locations throughout California. The courses can serve as a refresher or as an initial survey of the topic. These one-day programs are scheduled at the request of host agencies.

Topics may include:

- Definition, History and Examples of Terrorism as a Tool for Causing Change
- Review of Recent Terrorist Events
- Roles of Federal, State and Local Agencies in Preparing for and Responding to Terrorist Events
- · Critical Infrastructure Vulnerabilities
- · Current Threats



Emergency Management: Terrorism Response

4-day/32-hr. course

This program is designed for emergency managers who desire to increase their knowledge of homeland security issues. Building on established emergency management concepts, the training provides an orientation to the unique issues that could be presented by a terrorism incident.

Presentations include:

- Vulnerability Assessments and Threat Analysis
- Terrorism Planning Guidance
- · Agency Roles and Responsibilities
- Psychological Impacts of Terrorist Events
- · Weapons of Mass Destruction
- · The Media and Terrorism
- Emergency Public Information and Risk Communication
- Homeland Security Grant Programs

Emergency planners and managers will benefit from this training. We recommend attendance from multiple-discipline teams from jurisdictions to enhance their collective knowledge of planning, response and recovery issues. This course can also be exported on a contracted basis to jurisdictions wishing to provide this training to larger numbers of their personnel.



Terrorism: Weapons of Mass Destruction

2-day/16-hr. course POST Certification Pending

The use of weapons of mass destruction – chemical, biological, nuclear, radiological, explosive or incendiary weapons – has marked not only a fundamental change in what man will use in war, but in what terrorists will use against innocent civilian victims.

We approach this topic from several perspectives so that students come away with a thorough understanding of the weapons available to terrorists, the actual historical development and uses of such weapons and the current threat potential. The course will also cover pre-incident indicators and first responder concerns.

Topics include:

- Overview of Terrorism
- Introduction to Weapons of Mass Destruction (WMD)
- Historical Uses of WMD
- · Nuclear and Radiological Weapons
- Chemical Weapons
- · Biological Weapons
- Case Studies
- Current Threat Potential
- Pre-Incident Indicators
- · First Responder Issues
- · Threat Scenario Discussions
- · Medical Response Protocols

The WMD course is recommended for all field personnel as well as emergency planners and managers.



Terrorism Intelligence Analysis

3-day/24-hr. course POST-Certified, Plan IV, STC Certified

OES/CSTI's Terrorism Intelligence Analysis course addresses the special challenges that terrorist activities present to analysts and consumers of intelligence. While applying established criminal intelligence analysis methodologies to the terrorist threat, the course explores those challenges and presents ways to enhance the analysis function in any agency.

Topics include:

- Intelligence/Analysis Cycle Overview
- · Collection, Sourcing, Reporting and Recording
- Analysis Pitfalls
- Operational Security
- · Collation and Translation
- · Analysis Forms
- · Community Information Networking

The course incorporates an extended analysis exercise to allow course participants to apply existing and newly learned skills and tools to a terrorist scenario.



Terrorism Liaison Officer

5-day/38-hr. course POST Special Seminar

It is essential that every law enforcement agency have on its staff at least one individual who has a basic understanding of terrorism and who can act as an information resource for members of the department. The Terrorism Liaison Officer (TLO) course is designed to prepare individuals to carry out that role.

Topics include:

- The Role of the Terrorism Liaison Officer
- The Threat of Terrorism Today
- · Weapons of Mass Destruction
- · Comprehensive Threat Assessment
- Intelligence Operations
- · Investigation and Prosecution of Terrorist Acts
- Responding to Terrorist Threats and Incidents
- · Agency Roles and Responsibilities
- · Interagency Coordination
- · Consequences Management
- Resources Available to the TLO

The Terrorism Liaison Officer course will be offered at locations around the state.



Terrorism: Special Seminars

Course Length: Variable

The study of terrorism has been a part of the Institute's mission for over thirty years and that body of knowledge has helped us reach many, many professionals with our training. OES/CSTI has nationally recognized subject matter experts on staff who can design and deliver terrorism training programs for your agency, jurisdiction or organization.

Law Enforcement's Role in Responding to Terrorism (Training for Trainers)

4-day/32-hr. course POST Certification Pending

This course is specifically designed to address all of the content areas included in SB 1350 which added Section 13519.12 to the California Penal Code in 2002. This section mandates training related to terrorism prevention as well as the safe and effective response to a terrorism-related emergency. Students will receive a comprehensive packet of instructional materials to facilitate delivery of local inservice training for the mandated 8-hour course for first responders.



Hazardous Materials Technician/Specialist Explosives Awareness

3-day/24-hr. course

Prerequisite: Hazardous Materials Technician/Specialist certification

This field level course is designed to train Hazardous Materials Technicians/Specialists in the recognition of commercial explosives, energetic chemicals, military ordnance and improvised devices (booby traps). It is intended to provide Technicians and Specialists with emergency management training for bombing incident and crime scene response, and the ability to assist Bomb Technicians entering chemically contaminated environments. This course was developed in association with the Utah State Fire Academy and engages the support of representatives from law enforcement, Department of Defense and the explosives manufacturing industry.

Weapons of Mass Destruction First Responder Awareness 1-day/4-hr. course

This course trains first responders to recognize nuclear, biological, chemical and explosive agents, take initial appropriate defensive actions and make notifications. This course focuses on the OSHA HAZWOPER "awareness" competencies for WMD incidents.



Weapons of Mass Destruction First Responder Operations 1-day/8-hr. course

This course trains first responders to recognize nuclear, biological, chemical and explosive agents, evaluate their potential effects and select initial defensive response tactics to protect themselves and the public. Class participants will use case studies, class activities and tabletop exercises to learn the types of agents in use, evaluate their hazards, establish safety protocols, begin isolations and scene control, select protective actions and determine potential sources of assistance in an incident involving weapons of mass destruction. This course focuses on the OSHA HAZWOPER "operations" competencies for WMD incidents.

Weapons of Mass Destruction Incident Commander 1-day/8-hr. course

This course will address the unique issues to safely and competently manage a hazardous materials incident involving nuclear, biological, chemical and explosive agents. Issues discussed include recognition, agency coordination, command and problem solving; a tabletop exercise ties course concepts together in a hands-on application. This course focuses on the OSHA HAZWOPER "Incident Commander" competencies for WMD incidents.



Haz Mat/WMD First Responder Operations: Law Enforcement Field Support

2-day/16-hr. course POST-Certified

This course provides fundamental training enabling law enforcement personnel to support hazardous materials response operations in a weapons of mass destruction environment. It was developed for the California Commission on Peace Officer Standards and Training by California Specialized Training Institute.

It provides advanced instruction in:

- Law enforcement missions and responsibilities appropriate to the management of WMD incidents.
- Hazard recognition and safe emergency response to terrorist incidents involving the use of explosive, chemical, biological or radiological materials.
- Health and safety issues concerning law enforcement personnel supporting those engaged in the management of WMD incidents.
- Selection of chemical resistant clothing, respiratory protection and other equipment for use in the WMD environment.
- Command, communications and deployment issues associated with operating within Unified Command (ICS) and the Hazardous Materials Group in emergency management perimeters and work zones.



Hazardous Materials for Bomb Technicians

5-day/40-hr. course

Prerequisite: Bomb Technician Certification

POST-Certified, Plan III

This course will provide certified Bomb Technicians the knowledge and skills to perform their duties in a chemical environment in accordance with state and federal regulations. The course will also provide the participant the knowledge and skills to work with public sector hazardous materials response teams during an event where an explosive device is located within a chemical environment.

Emphasis is placed on the following OSHA required competencies:

- The Employer's Emergency Response Plan
- · Using Field Survey Instruments and Equipment
- · Functioning Within an Assigned Role in ICS
- Selection and Use of Proper Specialized Chemical PPE
- Hazard and Risk Assessment Techniques
- Advanced Control, Containment, and/or Confinement Operations
- Rescue of Injured or Contaminated Persons Within Capabilities
- · Equipment, Victim, and Personnel Decontamination Procedures
- Termination Procedures
- Basic Chemical and Toxicological Terminology and Behavior



Weapons of Mass Destruction: Public Health Response and Recovery

2 1/2-day/20-hr. course

The purpose of this course is to promote coordination between State and local public health agencies in protecting and restoring the health of communities, and the people in those communities, should terrorists attack with weapons of mass destruction (WMD). A coordinated response to such an attack is facilitated by the shared learning experience that this course provides.

Participants who successfully complete this course should have a better understanding of terrorist motivations and tactics, as well as a working knowledge of the characteristics of the various types of biological, chemical, and nuclear weapons. Awareness and recognition are key aspects in the prevention and mitigation of a WMD attack and such awareness and recognition is achieved through lecture material, group discussion, and practical exercises.

Topics covered include:

- Terrorism Overview
- Characteristics of Weapons of Mass Destruction
- Recognition of a WMD Attack
- · Public Health Roles and Responsibilities
- Threat Assessment
- Crisis Communications
- SEMS in WMD Response
- · WMD Impacts on the Public Healthcare System

Communications and Information Management

For more PIO information, please call (916) 845-8400.

Basic Public Information Officer (PIO)/Joint Information Center (JIC) Workshop

2-day/14-hr. course

Workshops provide refresher PIO skills training for local, state and federal public information officers at all experience levels. In addition, an orientation to the Joint Information Center concept is offered along with a practical, hands-on JIC exercise.

Response Information Management System (RIMS)

1 day/8-hr. course

This course focuses on the use of RIMS within an Emergency Operations Center (EOC). Particular attention is given to EOCs, the jurisdictions' Standardized Emergency Management System (SEMS) levels and functions that may be using RIMS. The goal is for participants to return to their jurisdictions with an understanding of how RIMS can facilitate resource coordination between EOCs during disasters.

Topics will include:

- Hands-On Training in Completion of RIMS/SEMS Forms
- Purpose and Functions of RIMS
- Use of RIMS to Access Information
- Using RIMS in the EOC Environment
- Practical Application Exercises Using RIMS at All Levels

For more RIMS information, please call (805) 549-3190.

Disaster Operations and Recovery

For more information, please call (916) 845-8200.

The Local Assistance Center (LAC) and the Individual Assistance Program

1-day/8-hr. course

For City and County Administrators, members of the county Boards of Supervisors, emergency coordinators and managers, voluntary agency representatives, private/non-profit organizations and legislators and their staff.

The course describes the preliminary damage assessment (PDA) process at the local government level and its importance in securing a disaster declaration for individual assistance programs. Included in this assessment process is explaining the criticality of collecting initial damage estimates (IDE) and displaying this data in the Standardized Emergency Management System (SEMS) through the Response Information Management System (RIMS), as well as the subsequent joint effort between local, state and federal government in verifying these reported damages. A class participation exercise will reinforce how disaster assistance is delivered through the face-to-face contact with the program representatives in a LAC operation, as well as demonstrate the coordination efforts involved in the LAC process.

Additional course topics include:

- Types of State and Federal Disaster Assistance Available After a Disaster
- Government Processes for Securing Declarations and Designations
- Maximizing Assistance through Local/Voluntary Agency Resources
- OES's Role in Assisting Local Government

Disaster Operations and Recovery

For more information, please call (916) 845-8200.

Introduction to Public Assistance

1-day/8-hr. course

For City and County Administrators, members of the County Boards of Supervisors, Emergency Coordinators and Managers, voluntary agency representatives, private-non-profit organizations, legislators and their staff.

This one-day course is designed to inform local government and special district managers and officials of the application, documentation and eligibility requirements for State and Federal Public Assistance programs. Participants will learn what it takes to maximize public assistance funding. The course also includes information on the Federal Emergency Management Agency's hazard mitigation program, which will enhance your community's resistance to future disasters.

Disaster Recovery Environmental and Historical Laws 1/2-day/4-hr. course

For Environmental Specialists, Project Managers, Public Works Officials, Emergency Managers, Facility Managers and others.

Understanding the environmental and historical laws that arise during the recovery process can prevent the loss of funding and speed up the reconstruction of damaged facilities. This course covers the environmental and historical review process that occurs following a disaster.

Disaster Operations and Recovery

For more information, please call (916) 845-8200.

Public Assistance and the Project Worksheet

1-day/8-hr. course

For Project Managers, Emergency Managers, and Facility Managers of state and local government and private-non-profit organizations.

This is a hands-on one-day course to inform state and local agency staff responsible for project management and funding about the documentation and eligibility requirements for the State and Federal Public Assistance programs. This course is designed to follow the Introduction to Public Assistance course. The course includes table top exercises addressing program eligibility, project formulation, and how to complete a Project Worksheet outlining eligible scope of work and costs for reimbursement by OES and the Federal Emergency Management Agency.

Debris Management Seminar

1/2-day/4-hr. course

For Emergency Managers, Public Works Officials, and staff representing the following disciplines: transportation, waste management, planning, engineering, health and safety, insurance and Geographic Information Systems.

The training examines disaster-related debris issues and discusses possible solutions, information and guidance for debris management issues and planning.

Register on line at: www.oes.ca.gov

Law Enforcement

For more information please call (916) 845-8706.

Predator Abduction/Child Abduction Investigation

1-day/8-hr. course POST-Certified

Designed to provide law enforcement and search and rescue personnel with new strategies and tactics in responding to and searching for victims of predator abductions. The course brings together case histories and statistical data to point to more effective strategies in the search for victims as well as defining crime scenes.

This course is also offered as a 4-hour block which is not POST certified

Direction and Control of the Search Search and Rescue Management

5-day/40-hr. course POST-Certified

Designed for search and rescue coordinators. Pertains to the concepts and techniques of search management and coordination.

Direction and Control of the Search Winter Search and Rescue Operations

5-day/40-hr. course POST-Certified

Designed for search and rescue coordinators in agencies that may need to conduct a search and rescue during heavy winter conditions.

Law Enforcement

For more information please call (916) 845-8706.

Law Enforcement Mutual Aid

Variable format 6-16 hours

Designed to acquaint law enforcement managers with the California Law Enforcement Mutual Aid Plan and its relationship to other state emergency management components. Course includes an overview of State Search and Rescue Program, OES Law Enforcement Division and key concepts of the Law Enforcement Incident Command System and the Standardized Emergency Management System (SEMS).

Search and Rescue Mutual Aid

Variable format 6-16 hours.

Designed to acquaint law enforcement managers with the California Search and Rescue Mutual Aid Plan and its relationship to other state emergency management components. Course includes an overview of State Search and Rescue Program, OES Law Enforcement Division and key concepts of the Law Enforcement Incident Command System and the Standardized Emergency Management System.

Coroners Mutual Aid

Variable format 6-16 hours

Designed to acquaint law enforcement managers with the California Coroner's Mutual Aid Plan and its relationship to other state emergency management components. Course includes an overview of State Search and Rescue Program, OES Law Enforcement Division and key concepts of the Incident Command System and the Standardized Emergency Management System.

For more information about Coroners Mutual Aid please call (916) 845-8700.

Safety Assessment

For more information, please call (916) 845-8275.

Safety Assessment Program (SAP) Coordinator 1-day/6 1/2-hr. course

For Building Officials and Emergency Coordinators: Learn how to request and manage Safety Assessment resources when post-disaster evaluation of buildings and structures become necessary. This course helps local government officials understand the capabilities and limitations of this important program, with discussion of best practices obtained from over a decade of experiences.

The course includes the latest program information from the updated Evaluator Training course (see below).

Safety Assessment Program (SAP) Evaluator

1-day/6 1/2-hr. course

For Registered Civil, Structural, and Geotechnical Engineers, Licensed Architects and Geologists and Certified Building/ Construction Inspectors or Officials. This technical, one-day course trains specialists on how to assess facility safety after a disaster. This program helps communities recover as quickly and safely as possible. The new program expands on the former ATC-20 earthquake material by being multi-hazard and includes non-traditional structures. It uses ATC-20 and ATC-45 as the methodology for evaluations. A loyalty oath and digital photo are required as part of the onsite registration process.

Register on line at: www.oes.ca.gov

Victim Services

For more information, please call (916) 324-9168.

Crisis Response Training

5-day/40-hr. course Certified by the National Organization for Victim Assistance (NOVA)

This class will deliver skills training to assist in a quality, uniform response to victim needs in community tragedies.

Course content to include:

- Systemic Responses to Incidents of Criminal Mass Victimization
- · Phases and Effects of Trauma Response
- Providing Critical Information
- · Understanding Immediate Needs of Victims
- Basic Individual/Group Crisis and Trauma Intervention
- Intervention; Applied Skills and Techniques
- · Community Crisis Response Teams; Coordination, Roles, Functions
- · Stress Reactions of Caregivers

Advanced Crisis Response Training

3-day/24-hr. course

Prerequisite: Basic Crisis Response Training after 1/2000.

This training covers:

- Review of Crisis Theory
- · Disaster Strikes: Scenarios and Work Sessions
- · Group Crisis Intervention Practice
- Defusing
- Developing a Cross Cultural Action Plan
- Children & Elderly Communication Techniques
- · Spiritual Issues and Processing
- Compassion Fatigue

Resources List

To provide you, our constituents, with the most training information possible, we have compiled the following list of general information and other training resources for emergency management and first responder personnel.

General Information

OES Training Branch (916) 845-8257 www.oes.ca.gov, mouse over Training OES/CSTI General Information (805) 549-3535 www.csti.ca.gov

California Fire and Rescue Training Authority

www.fireandrescuetraining.ca.gov

Department of Homeland Security Grants

www.ohs.ca.gov/hseep/TrainingHome.html

FEMA Training and Education Emergency Management Institute

www.training.fema.gov

Emergency Medical Services Authority

www.emsa.ca.gov

NIMS Training

www.fema.gov/emergency/nims/nims_training.shtm

Peace Officer Standards and Training

www.post.ca.gov

State Fire Marshall

http://osfm.fire.ca.gov

Wildland Fire Training

www.nationalfiretraining.net

California Emergency Services Association

www.cesa.net

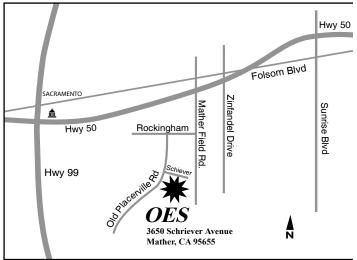
Business and Industry Council for Emergency Planning and Preparedness

www.bicepp.org

This is not a comprehensive list. If you are a training provider and would like to be included on this list please contact cstiinfo@oes.ca.gov.



Headquarters Facility



Be prepared to show identification at these facillities.

California Specialized Training Institute (OES/CSTI)

